

Quality Policy

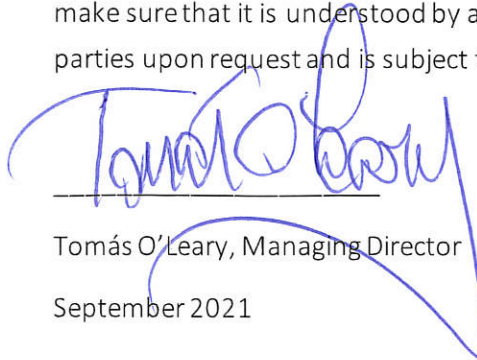
MosArt wants to be recognised by the market for delivering an excellent service, engaging experienced and talented consultants and offering some of the world's most innovative, low carbon design solutions across architecture and urban design, for residential, commercial and public sectors.

We are committed to:

- Providing a service that meets and exceeds our clients' needs and expectations and deliver an excellent service by developing innovative methods, engaging experienced and talented consultants;
- Setting objectives for continual improvement and provide resources for their achievement, to maximise our strengths, minimise risk and enhance our performance;
- Working alongside our consultants, suppliers, service providers and partners to develop long-lasting relationships and ensure a high standard of service delivery whilst ensuring the respect for the defined quality requirements;
- Continual improving our performance and of the Integrated Management System (*IMS*), to ensure our business remains profitable, reputable and is in a position to take advantage of commercial opportunities;
- Complying with all applicable requirements, including the ones from ISO 9001, legislation, contracts, and others to which MosArt subscribes;
- Engage MosArts' staff to identify opportunities for improvement of the Management System (*MS*);
- Ensure that the integrity of the IMS is maintained when changes are planned or implemented.

Our Management System is consistent with the purpose and requirements of ISO 9001:2015 as a means of systematically satisfying the needs and expectations of all interested parties, securing the quality of the services provided and customer satisfaction.

This Policy statement is clearly communicated by the Top Management and arrangements are put in place to make sure that it is understood by all staff within the Company. It shall be made available to the interested parties upon request and is subject to, as a minimum, annual review to ensure its continued suitability.



Tomás O'Leary, Managing Director

September 2021